
Forgot XP administrator passwords

Posted by Travis W - 2007/06/29 23:51

Hello everyone.

My sister was on my pc while I was away and she's not smart with computers and she changed all my passwords, for the main admin account, and administrator; I was wondering if there is anyway I can find out what they are? or delete the account without having the reinstall windows. I'm on a guest's account right now but I can't really do anything with it.

So if someone could please help I would be grateful.
Please and thankyou.

Travis

Re:Forgot XP administrator passwords

Posted by Gareth Price - 2007/06/29 23:59

Hello Travis,

There's a hidden administrator account in Windows which you may be able to use to get access to your computer.

Boot to Safe Mode by tapping the F8 key while booting
Choose Safe Mode, Press Enter
Select operating system (usually the first option), Press Enter
Click "Administrator" account
Windows is running in Safe Mode, click Yes
At the Safe Mode Desktop, click Start, Control Panel
Double click User Accounts. Here you can delete accounts, delete/change passwords, etc.
Restart Computer

Let me know if this works for you, if not there are a couple of other things we can try.

If you'd prefer one of our qualified engineers came to fix the problem, it'll be covered under our standard diagnostic service. Please call or e-mail us to arrange an appointment.

Kind Regards,
Gareth
Global Village Networks LLC

Post edited by: gareth, at: 2007/06/30 00:00

Re:Forgot XP administrator passwords

Posted by travis - 2007/06/30 00:32

hi,

didnt work unfortunatley, she changed the hidden admin account too!

any other ideas?

travis

Re:Forgot XP administrator passwords

Posted by gareth - 2007/06/30 00:42

Hi again Travis,

Are there any other user accounts on the system which have Administrator privileges? If so, you can log in using one of those accounts and reset the passwords on the other accounts.

Something else you could do is restore a previous system state if you have Windows configured to save these. Roll back to a time before the passwords changed.

There's also Peter Nordahl's Offline NT Password & Registry editor which will do the trick, you'll need to burn the ISO to a CD and boot off it, but be very careful as you could lose data.

If you'd prefer, we can reset your administrator passwords for you as part of our standard diagnostic service. Please give us a call or e-mail to arrange an appointment.

Kind regards,
Gareth
Global Village Networks LLC

Re:Forgot XP administrator passwords

Posted by travis - 2007/06/30 00:44

Couldnt figure it out - have emailed you could you come over on mon?

Re:Forgot XP administrator passwords

Posted by gareth - 2007/06/30 00:45

Hello Travis,

Certainly, that shouldn't be a problem.

Please check your e-mail inbox or send us an e-mail back with your phone number included so we can confirm your appointment.

We look forward to seeing you on Monday.

Kind regards,
Gareth
Global Village Networks LLC